

(File this application via e-docket, or if unable to do so, file one original verified application with the Chief Clerk.)

Docket No. _____
ICC Office Use Only

GE Capital Telemanagement Services :
Corporation :
 :
Application for a certificate of :
interexchange authority :
to operate as a reseller of :
telecommunications services in :
the State of Illinois. :

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**
(Use additional sheets as necessary.)

GENERAL

1. Applicant's Name(including d/b/a, if any) FEIN # 58-2222857

GE Capital Telemanagement Services Corporation ("GECTS") *

*** Upon completion of the internal reorganization described in the attached Petition, GECTS will change its name to GE Business Productivity Solutions, Inc. ("GEBPS"). With regard to business customers, GEBPS will operate under the GEBPS name. With regard to residential and prepaid calling card customers, GEBPS will operate under the d/b/a GE Capital Communication Services.**

Address: Street 6540 Powers Ferry Road

City Atlanta State/Zip Georgia, 30339

2. Authority Requested: (Mark all that apply) _____ 13-403 Facilities Based Interexchange
_____ X _____ 13-404 Resale of Interexchange
_____ 13-405 Facilities Based Local

3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

X Part 710 Uniform System of Accounts for Telecommunications Carriers

 X Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits,
Termination of Service and Issuance of Telephone Directories for Local
Exchange Telecommunications Carriers in the State of Illinois

 Section 735.180 Directories

 Other **Please see Exhibit F appended hereto.**

4. For all applicants requesting local exchange authority under Section 13-404 or Section 13-405,
please complete the following: **Not Applicable.**

- (a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in
Appendix A of this document
- (b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in
Appendix B of this document;
- (c) the Financial Questions for Applicants Seeking Local Exchange Service Authority found in
Appendix C of this document; and
- (d) if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service
Authority found in Appendix D of this document.

5. In what area of the state does the Applicant propose to provide service?

The Applicant proposes to provide telecommunications service throughout Illinois.

6. Please attach a sheet designating contact persons to work with Staff on the following:

Please see Exhibit G appended hereto.

- a) issues related to processing this application
- b) consumer issues
- c) customer complaint resolution
- d) technical and service quality issues
- e) "tariff" and pricing issues
- f) 9-1-1 issues
- g) security/law enforcement

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone
number, (v) facsimile number, and (vi) e-mail address.

7. Please check type of organization?

 Individual

 Partnership

 Other (Specify)

 X Corporation

Date corporation was formed **February 22, 1996**

In what state?

Georgia

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

Copies of the Articles of Incorporation and Certificate of Authority to Transact Business in Illinois for GECTS are appended hereto as Exhibits A and B, respectively. Because GECTS will not adopt its new name, GEBPS, until after the internal reorganization described in the attached Petition, the Applicant will late-file the Amended Articles of Incorporation and Certificate of Authority to Transact Business in Illinois reflecting the new GEBPS name.

9. List jurisdictions in which Applicant is offering service(s).

The Applicant is not currently authorized to provide telecommunications service in any jurisdiction. However, as stated in the attached Petition, GE Capital Communication Services Corporation ("GECCS") provides long distance service on a resale basis nationwide, excluding Alaska, and is authorized to provide local service in 11 states, including Illinois.

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

____ YES (Please provide details) X NO

11. Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?

____ YES X NO

If YES, describe fully. _____

12. Has Applicant provided service under any other name?

____ YES X* NO

***The Applicant, GECTS, has not provided service under any other name. However, upon completion of the internal reorganization described in the attached Petition, GECTS, renamed GEBPS, will assume the current interexchange telecommunications operations of GECCS. GECTS, using both the GEBPS name and its d/b/a GE Capital Communication Services, will provide resold interexchange services to GECCS's customers in Illinois, under identical tariffs.**

13. Will the Applicant keep its books and records in Illinois? ____ YES X NO

If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

Please see Exhibit F appended hereto.

MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Please see Exhibit D appended hereto.

15. List officers of Applicant.

Gregg L. Haddad	President
Barbara J. Macholl	Senior Vice President; Chief Financial Officer; Treasurer
Victor A. Allums	Senior Vice President; Secretary; General Counsel
Meredith H. Gifford	Assistant Vice President, Regulatory Affairs; Assistant Secretary
Timothy P. Dowd	Executive Vice President, GE Prepaid
David M. O'Neill	Executive Vice President, Business Communications Services
Michael N. Draskovic	Senior Vice President, Direct Sales
Brian P. Andrews	Senior Vice President, Sales Productivity Services
Daniel E. Rabin	Executive Vice President, Expense Management Services
Merritt L. Saunders	Senior Vice President, Human Resources

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? ____ YES X NO

If YES, list entity. _____

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

The Applicant currently plans to render its own bills on a monthly basis, and to send them directly to its customers.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

The Applicant will promptly resolve all service, billing and repair issues raised by by customers. Customers having inquiries or complaints may contact a consumer representative of the Applicant at 1-800-775-4322. In addition, customers may write directly to the address listed in Exhibit G appended hereto. GECTS commits to resolving all customer disputes and outages in a reasonable and timely manner, and to complying with the rules set forth Ill. Admin. Code Tit. 83 § 735.710 for addressing customer disputes.

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? X YES _____ NO

20. What telephone number(s) would a customer use to contact your company? **1-800-775-4322**

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

 X YES _____ NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers?

GECTS will abide by all Illinois rules and regulations to prevent slamming and cramming of customers. It is GECTS's policy to switch a customer only after receiving proper authorization in accordance with Part 64 of the Federal Communications Commission's rules regarding changes in preferred carriers.

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 735, 755, 756, 757, 770, and 772?

 X YES (unless specifically waived) NO (If no, please provide an explanation.)

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

 X YES NO

FINANCIAL

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service. **Please see Exhibit E appended hereto.**

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? YES X NO

If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

If NO, which facility provider(s)'s services does the Applicant intend to use? **Sprint, IXC Long Distance, Inc.**

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

As noted above, GECTS, renamed GEBPS, will assume the current interexchange telecommunications operations of GECCS upon completion of the internal reorganization described in the attached Petition. GECTS, using both the GEBPS name and its d/b/a GE Capital Communication Services, will provide resold interexchange telecommunications services to GECCS's current customers in Illinois under identical tariffs. These services include basic voice, prepaid calling card service, audio conferencing services and data services (frame relay, Internet access, point to point).

28. Will technical personnel be available at all times to assist customers with service problems?

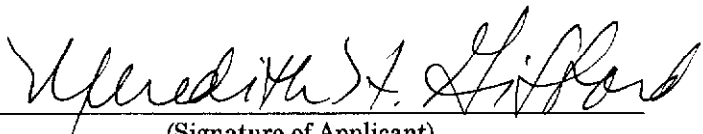
 X YES NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?

_____ YES _____ NO **Not Applicable.**

(Signature of Applicant)

telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?
_____YES _____NO **Not Applicable.**



(Signature of Applicant)

VERIFICATION

This application shall be verified under oath.

OATH

State of Georgia)
County of Fulton)ss

Meredith H. Gifford makes oath and says that she is Assistant Vice President, Regulatory Affairs

(Insert here the name of affiant)
affiant)

(Insert the official title of the

of GE Capital Telemanagement Services Corporation
title or name of the Applicant)

(Insert here the exact legal

that she has examined the foregoing application and that to the best of her knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

Meredith H. Gifford
(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/

(Title of person authorized to administer oaths)

in the State and County above named, this 12th day of April, 2001.

Nancy L. Bonomo
(Signature of person authorized to administer oath)

Notary Public, Cherokee County, Georgia
My Commission Expires September 18, 2002

